

#### **Defining Your Growth Agenda** *How to Position for a Value-Maximizing Exit*

June 21, 2017



#### Business Owner Considerations

- Evolving Value Drivers and "Strategic Assets"
- Positioning to Maximize Corporate Value
- M&A Sales Process Overview
  - Legal Considerations
- Success Factors and Summary



#### When is the Right Time to Sell?

#### **Valuation Influencers**

- Business performance and trajectory
- Market trends and market value drivers
- **Financial markets**

#### **Products and Infrastructure** $\bullet$

- Product and/or service relevance
- Physical asset condition
- Operations and processes
- Sales and marketing
- Governance and legal issues

#### **Ownership and Management Considerations** ۲



The process takes time, allowing operations to be fine-tuned







#### U.S. M&A Activity

#### **Public and Private – May 2017**

	Strategic	Financial	Total/Avg.
Volume	\$47B	\$55B	\$102B
Number of Deals	656	160	816
Average Value	\$194M	\$1.28B	\$357M
Average Multiple	10.9x	14.5x	12.7x

Source: Paul / Weiss



#### Who Needs to Know?

- Confidentiality is key!
  - Competitors will spin impact of the transaction
  - "Difficult" customers could use as excuse to switch
  - Partners could get nervous, may strain relationship
  - Suppliers could change terms
- Internal
  - Senior financial resource
  - Other?
- External
  - Lawyer
  - Investment Banker
  - Personal Financial Advisor
  - Accountant / Auditor
  - Other?







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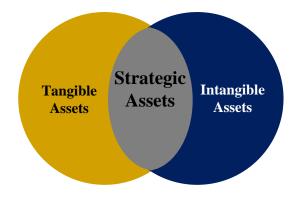


#### Strategic Assets

• Accounting of high profile transactions point to increasing purchase price allocated to goodwill due to **strong strategic asset value** 



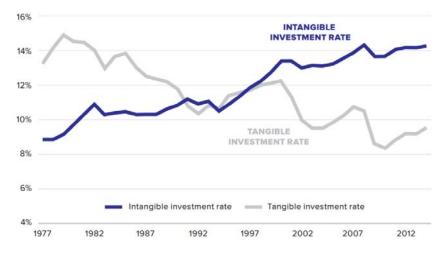
- Strategic assets ...
  - Create recurring benefits
  - Are unique to a company
  - And difficult to imitate





#### Evolving Value Drivers

- Corporations have steadily increased intangible asset investment, while decreasing investment in tangible assets
- The investment cross-over occurred in the mid-1990s



From: Lev and Gu, "The End of Accounting and the Path Forward for investors and Managers," 2016.

• Investments in strategic assets can provide a better ROI than efforts focused solely on earnings growth!



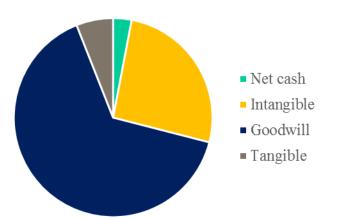
#### Tech Segment Example

**Over 500 M&A deals between 2010 and 2016 in "Tech" were analyzed to uncover strategic asset value and goodwill drivers** 





Purchase Price = Cash + Intangible Assets + Goodwill + Tangible Assets - Liabilities



- Sector analysis helps determine drivers that influence "above-market" value
- For Tech sector, such drivers included strengths in **social media**, **web advertising**, and **data analytics**
- Additionally, an active user/subscriber base was a driver in over 60% of acquisitions





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### Understanding M&A Drivers



- Financial buyers
  - Buy, build or bolt, and flip
  - Pricing: ROI and EBITDA
  - Concerns: financial return and deal structure
  - Provide vehicle for secondary transaction



- Strategic buyers:
- Fill product/service gaps, achieve vertical integration, diversify
- Consolidation or buildup
- Pricing: "accretive" and provide additional value through synergy
- Concerns: integration, strategic fit, and culture but may not want you!
- Sellers:
- Achieve liquidity
- Access additional growth resources
- Sell into consolidation
- Concerns: pricing, liquidity, and lifestyle



#### Strategic Asset Concepts



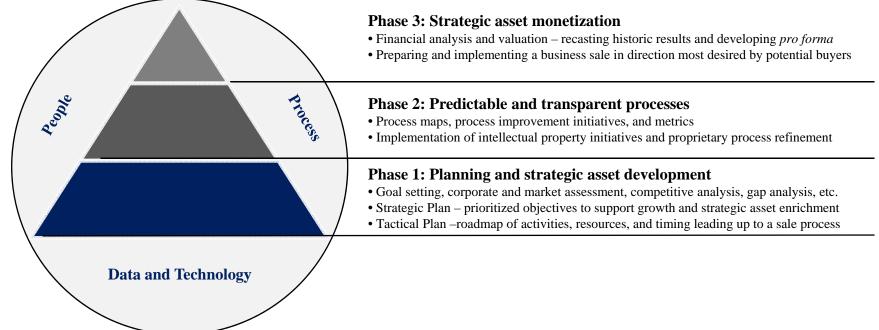
Address challenging strategic issues from innovation approaches to product designs, from technology assessments to portfolio management.

Strategic Asset Development



Align the strategy and the most qualified leaders, project managers, and analysts to implement plans by turning vision into execution.

Monetization and Valuation



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#### Financials and Recasting

- Privately held companies' financials are recast to accurately represent cash generation
- Typical add-backs include:
  - Owners' salary in excess of market
  - Management perks in excess of market
  - One-time extraordinary expenses
  - Operational/accounting policies for foreign subsidiaries
  - Other
- Balance sheet issues
- Clean "cap table"



#### **Operations and Governance**

- Supplier and customer agreements
- Rental/lease agreements
- IP ownership
- Process mapping and optimization
- Contract terms and assignment clauses
- Employment agreements and compensations plans
- Creditor terms and covenants
- Shareholder consents and approval requirements
- Board meetings, committees, and meeting minutes





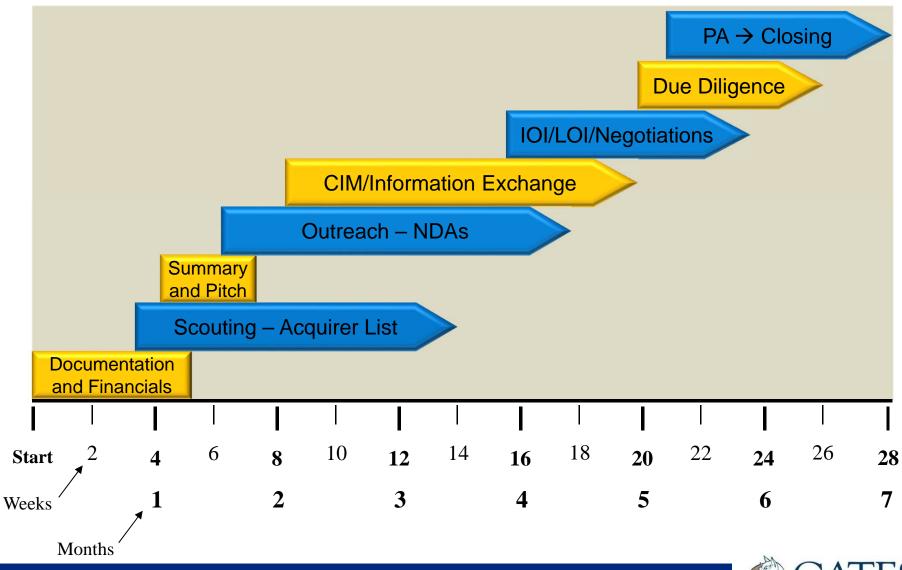




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#### Sales Process Example

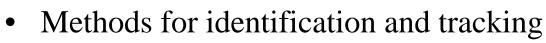


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### Scouting

- Various sales methodologies
- Criteria development
  - Strategic and/or Financial
  - Size (revenue, number of employees, etc.)
  - Target market sectors
  - Geographic considerations
  - Product/service offering
  - Seek *fits* and/or *gaps*



- Proprietary database
- Internal professionals and contact network
- Venture capital and private equity firms
- Trade associations
- Market research





#### **Outbound Phase**

- Blueprint target buyers
- Anonymous contacting
- Peeling of the onion:
  - Phone pitch
  - Anonymous executive summary
  - − NDA → Information memorandum
  - Meeting/conversations with management
  - Due diligence for IOI and/or LOI
  - Signed LOI triggers **detailed** due diligence
- "No Shop" periods
- Preemptive offer concept





#### Letter of Intent

- Starts with "Non-Binding"
- Form of transaction (deal structures)
- Purchase price
- Definitive agreement
- Access to company
- Representations and warranties
- Exclusivity (a.k.a. "No-Shop")
- Conditions to closing
- Confidentiality
- Disclosure





#### Definitive Purchase Agreement

- Purchase and sale of ...
- Purchase price
  - Cash
  - Note
  - Stock
  - Earn-out
- Representations and Warranties
- Covenants (negative and affirmative)
- Conditions to Closing
- Indemnification
- General Provisions





#### Indemnification

- Settling post-closing issues and breaches
- Responsible party/parties
- Escrow and Holdbacks
  - May be tied to seller note
- Limitations (the "cap")
- Claims (basket or deductible)
- Survival period







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#### **Transaction Success Factors**

- Understand valuation approaches and set reasonable expectations
- Understand buyers' desires and motives
- Utilize performance metrics wherever possible
- Sales management and opportunity tracking
- Prepared for due diligence phase and responsive to requests
- Continue planning and implementing growth initiatives
- Detailed letter of intent reduces legal wrangling
- Fact: valuation and deal structure are equally important!
- Clear ownership of Intellectual Property
- Consider *Reviewed* or *Audited* financials





#### Summary

- Be prepared!
- Key your eye on the ball
- Monitor market dynamics and trajectory
- Work proactively on expanding the corporation's set of strategic assets



- Lock down on processes, IP, and governance
- Build quality support team early
- Be prepared!



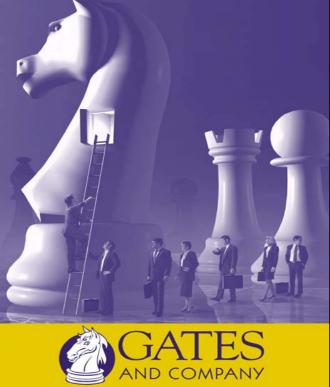
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#### BDO

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Joe Burke, Partner June 21, 2017



# DUE DILIGENCE

- Sell-Side Readiness
- Anticipating Potential Buyer Needs
- Due Diligence Topics
- Difference Between an Audit and Diligence
- Financial Controls: Systems, People, Processes
- What Sellers Do Wrong
- Summary

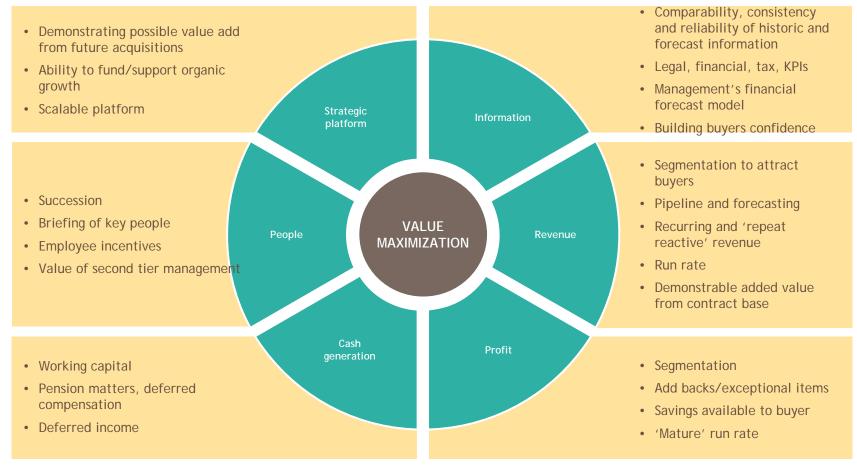


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## SELL-SIDE READINESS VALUE MAXIMIZATION





### SELL-SIDE READINESS DUE DILIGENCE

- The Role and Purpose of Due Diligence:
  - Confirm the investment hypothesis
  - Identify risks and opportunities
  - Integration planning



### SELL-SIDE READINESS SPEED IS A COMPETITIVE ADVANTAGE

- Not haste race ready
- Preparation and the ability to quickly deploy resources with real depth
  - Internal M&A SWAT team
  - Integrated external support
  - Following a pre-defined M&A process
- Exclusive arrangements and auction environments
- Shorter transaction timelines = Lower transaction costs



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ANTICIPATING POTENTIAL BUYER NEEDS

#### Strategic Buyers

- ✓ Access to customer/geography
- ✓ Products and capabilities
- ✓ Performance Qualifications to improve win rate on key proposals
- ✓ Reduce overhead for more competitive pricing
- ✓ Access to talent, technology

#### Financial Buyers

- ✓ Predictable cash flows
- ✓ Low credit risk
- ✓ Ability to roll up and scale
- ✓ Availability of talent!!

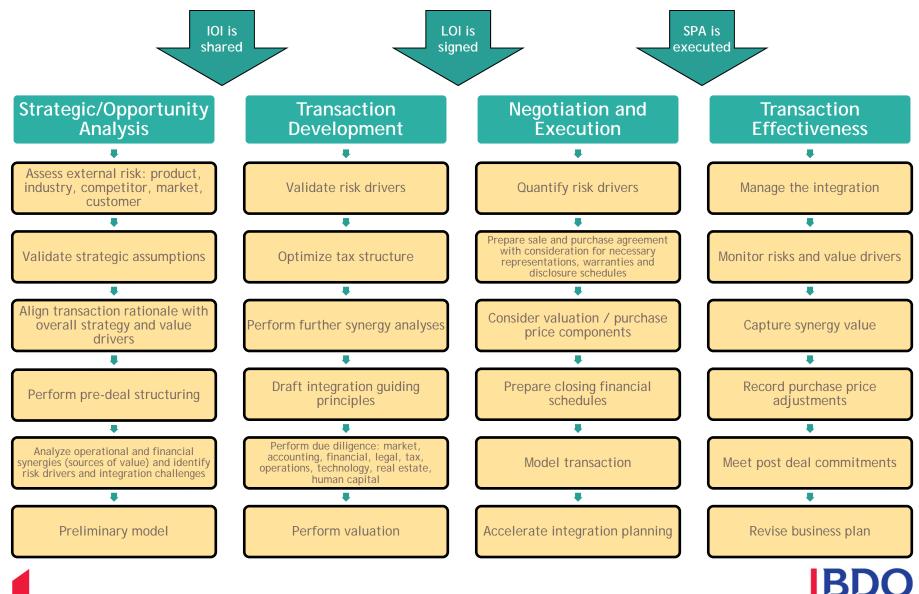


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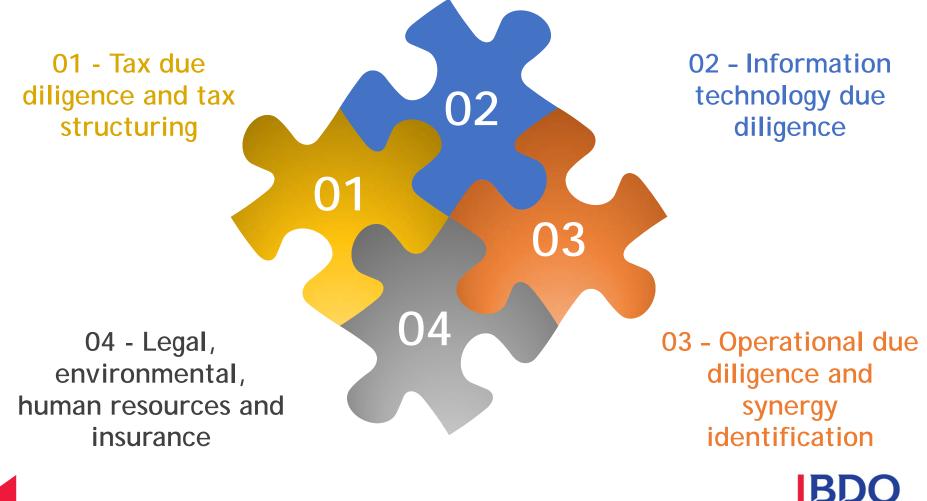


### TRANSACTION LIFECYCLE



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### FINANCIAL DUE DILIGENCE Key Areas

#### **Quality of Earnings**

- Attempt to get to a normalized or run-rate EBITDA or earnings stream
- ✓ Generally four categories
  - Corrections of errors and timing issues
  - Noncash transactions
  - Nonrecurring transactions
  - Pro forma adjustments for historical or expected future transactions

#### Debt, debt-like, commitments and contingencies

- Identify liabilities that should be considered as debt, as these should be a reduction in purchase price if assumed by the Buyer.
- ✓ Contingent liabilities/offbalance sheet financing and commitments

### Quality of Net Assets & Working Capital

- Measure true value of assets being acquired/implications on purchase price adjustment, typically:
  - Accounts receivable and inventories
  - Reserves
  - Deferred costs
  - Industry-specific accounting issues

Learnings from financial due diligence incorporated in (i) transaction model, (ii) purchase agreement, and (iii) integration plan



### SELL SIDE DUE DILIGENCE

#### THE ANALYSIS OF A BUSINESS COMMISSIONED BY THE SELLER

- Pre sale due diligence is objective and balanced
- The work is commissioned by the seller as part of the divestiture process
- Covering critical business aspects
- The work is designed to satisfy purchasers' need for information and objective assessment (due diligence), and is carried out from a purchasers' perspective
- The report is cleared with management for factual accuracy
- The seller is advised of findings and issues before inviting offers
- Prospective purchasers are issued with identical information
- Enables purchasers to make informed bids and to create a level playing field for multiple bidders.



Seller has oversight of the due diligence process and access to all outputs



#### **REDUCES DISRUPTION**

The divestiture process is simplified and accelerated



#### REDUCES RISK OF VALUE EROSION

Early identification and mitigation of issues will instill Buyer confidence



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DIFFERENCES BETWEEN AN AUDIT AND DUE DILIGENCE

#### <u>Audit</u>

- Performed in accordance with the numerous standards (e.g., Generally Accepted Auditing Standards, PCAOB, COSO, GAAP, etc.)
- ✓ Give an opinion on the financial statements
- ✓ Includes testing of underlying transactions (invoices, bank reconciliations, contracts)
- ✓ Includes use of model audit programs and checklists
- ✓ Financial statements must be presented within strict guidelines
- ✓ Primarily balance sheet focus
- ✓ Primarily historical focus

#### Due Diligence

- Performed under the AICPA Consulting standards, act in an advisory capacity providing issues-based findings, observations, and recommendations
- ✓ Do not provide assurance or opinion
- Limited testing: mostly rely on management assertions
- No templates, programs, or checklists used
- Deliverables are tailored to the needs of the particular transaction
- ✓ No materiality threshold
- ✓ P&L focused
- Historical focus always with the thinking of how it will affect the future



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### FINANCIAL CONTROLS SYSTEMS, PEOPLE, PROCESSES

- ✓ Reconcile, Reconcile, Reconcile
- ✓ Accounting environment
  - ✓ Systems
  - ✓ People
  - ✓ Processes/Controls
  - ✓ Audited?
- ✓ Subledger detail
- ✓ Non-financial metrics
- ✓ Audit type procedures
  - ✓ Cash Proof
  - ✓ Payroll Reconciliation
  - ✓ Vouching



### FINANCIAL CONTROLS SYSTEMS, PEOPLE, PROCESSES

- Upgrade your financial reporting-compilation, review, audit
- Eliminate 'non business' expenses, i.e., personal expenses, boat, plane, trips etc.
- Accurately report inventory in advance of a transition
- Develop internal management reporting systems like performance score cards
- Respond to data requests in a timely fashion
- Be sure your CPA understands business transitions & transition tax issues.
- Does your CPA have credibility with financial institutions?



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# WHAT SELLERS DO WRONG

- Changes to financial results previously reported in a teaser or Offer Memorandum
- Customer/LOB profitability analysis
- Bridge historical performance to forecast
- Prepare stub period financials
- Demonstrate ability to prepare financial reporting required for an SEC filer
- Clear accounting policies and practices that can be compared to potential buyer's
- Identification and quantification of EBITDA adjustments
- Ability to quickly update financial data for later periods as diligence progresses
- Considerations for working capital peg
- Considerations for integration
- Lock up key people



WHY TRANSACTIONS DO NOT CLOSE

- Top Pitfalls
  - Missing Forecast
  - Lost Customers/Contracts
  - Seller Remorse
    - Mismatch with Buyer
    - Not prepared
  - Fatigue
    - Time Kills Deals



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